About City

City is one of the world's largest, privately owned facilities management companies, providing end to end, integrated facilities management services and working in true, strategic partnership with our customers. City's rich family heritage means we always put our people first and we now employ almost 14,000 colleagues across seven countries worldwide.

Our response to Brexit

Whilst the UK currently works through the challenges brought to us by a global pandemic, City is committed in continuing to support our customers, whilst working closely with our suppliers to ensure that our colleagues can continue to provide first class service as we all navigate our way through the impact of Brexit.

Our procurement team colleagues have been working closely with our suppliers for some time, through detailed consultations and a review of their comprehensive plans and approach, to ensure that a robust strategy is in place to continue to meet the needs of our customers in a post-Brexit world.

We always put our colleagues first and we are currently working with our teams to ensure the appropriate protocols are in place to offer support and reassurance in this time of change.

Our statement

"As the UK finalises its plans for Brexit, City has carried out a comprehensive review across our businesses and our supply chain partners. We will continue to work closely with our suppliers to ensure we meet their requirements.

"Our main priority is to ensure that we support our colleagues and continue to provide the high standard of service expected by our customers.

"We will continue to monitor developments as they unfold, addressing any further risks and incorporating our response within our existing plan and strategy moving forward."

Paul Bean, CEO, City Facilities Management (UK & Europe)

Minimising the risk

To our colleagues

We always put our colleagues first and as a priority, those who are non-UK nationals are being offered support wherever possible to ensure their continued employment with us.

Our management team are fully informed of the changes that may impact our existing colleagues and future colleagues who are non-UK nationals and detailed training will be provided to ensure that we continue to comply with all UK Right to Work regulations, post Brexit.

City will also offer an Employer Sponsorship Process to colleagues who meet the specified criteria.

To our supply chain

Our response to Brexit



City's procurement team has been working through a comprehensive, detailed review of our supply chain. We have consulted with our existing suppliers to understand their plans for Brexit and ensure they have a robust strategy in place for the period immediately following Brexit and beyond.

Through our UK supply chain partners, City sources parts from outside the UK, to maintain vital services such as retail stores, care homes, petrol forecourts and distribution centres across the country. As part of our review, we have sought undertakings from our suppliers that stock levels will be maintained throughout the transition to ensure we have the volume of parts required to continue to provide our high level of service to our customers.

To our customers

We are continuing to work in partnership with our customers to understand their requirements and City has developed a robust plan to ensure business as usual and no downtime to the services we provide.

Our team will continue to engage with our customers throughout the transition, shaping our plans and strategy around the ever-changing environment.

For further information on our preparations for Brexit:

Email: Communications@city-holdings.co.uk